

July 21, 2020

Dear Parent/Legal Guardian,

I have always believed that any way in which we can improve communication between our school system and our parents is a win-win situation for everyone involved. Therefore, the Plymouth Shiloh School District is pleased to share the following information with you. This 2020-2021 school year the Plymouth Shiloh School District will be incorporating *One Call Now*, an automated parent notification service, into our system of communication that will allow us to contact hundreds of parents within minutes.

How Does *One Call Now* Work? One Call Now allows school personnel to keep you updated quickly and efficiently with personalized messages and helps you, as a parent, stay actively involved in your child's education.

- ❖ **Routine notification** – these are calls that do not directly deal with the safety of students or staff. These calls may include, but are not limited to: information on upcoming events or the cancellation of a school activity that your child is involved in, school closings or delays, absenteeism, delays in school transportation, etc. When we have inclement weather and have to close or delay school those calls will begin being placed at approximately 5:30 – 6:00 in the morning.
- ❖ **Emergency notification** – these are calls made only during critical incidents in which a child's or staff member's safety is in immediate jeopardy. These calls may include, but not be limited to, lockdowns, evacuations and relocations.

Security - Only authorized personnel within the school district may activate the system. *One Call Now* keeps all of its clients' information confidential and secure. Furthermore, all data is password protected on secure servers accessible only by school administration.

Again, I am very confident that *One Call Now* will help Plymouth Shiloh Schools improve communication with parents; this in turn pay dividends as we work together toward continued success throughout our school system. If you have any questions, please call me at your convenience.

Sincerely,

Brad Turson
Superintendent